



Things for Operators to Consider:

- When it comes to best practices, management is encouraged to lead by example.
- Post signage for employees (social distancing, feeling sick, proper hygiene, etc.)
- Post signage for guests around the property (social-distancing, feeling sick?, proper hygiene, etc.)
- Notify guests of best practices as part of your reservation and confirmation process, thus inducing this train of thought before they arrive at your property.
- Have guests “interview” and sign-off on the Guest Arrival Document as the first step of the check in process.
- Discontinue use of water fountains, soda machines, air dryers in restrooms, etc.
- Make sure to hand sanitizing stations are strategically placed throughout your property.
- Establish protocol and process if they notice a guest or another employee is symptomatic.
- Have regular meetings with staff concerning sanitation, SOPs and general observations on ways to improve mitigating practices.
- Perform daily inspections to ensure staff is indeed carrying out the SOPs they’ve agreed to.